

To: Honorable Veteran Commissioners and Supervisor Slocum

From: Norman Aleman, CVSO

Subject: CVSO Report #10, July 10, 2017

BACKGROUND:

This report will provide you with updates on a variety of County Veteran Services initiatives. We also will keep you and the public informed about new services, upcoming events and general updates.

DISCUSSION:

Operational Structure

The CVSO office continues to provide services at our new location at 550 Quarry Road in San Carlos. We currently have five accredited members on our team and continue to maintain outreach and outpost services throughout the county. We remain focused providing services at the following locations: Menlo Park and Palo Alto VAs and at the Peninsula Vet Center. Happy to announce Michael Lacson has achieved accreditation from the National County Veteran Services Officer Association which will allow him to obtain additional power of attorneys from other Veteran Service Organizations.

Community Outreach

We continue to connect or reconnect with veterans by emails, letters, and or physical outreach events. From these, we linked with 4,974 veterans and as a result, we have seen 1,776 veterans or family members in our office. Of these, 616 were first time clients. Lastly, we will be hosting our quarterly benefits seminar at the San Carlos American Legion on July 15th from 9am- 12pm. Presenting with us will be the Peninsula Vet Center and the Social Security Administration.

Fiscal

From January 1st to present, total benefits claims awarded were 315, of which a total of \$1,180,961.29 was received in retroactive pay. From these, \$158,562.93 will continue to be received by our veterans on a monthly basis, tax free. Also within this timeframe, forty-three College Fee Waivers were issued with an estimated \$224,808.00 in savings to student dependents of service connected disabled veterans.

