

COUNTY OF SAN MATEO



Veterans Services Office

Norman Aleman, MSW

County Veterans Service Officer

April 11, 2016

Section 970 of the California Military and Veterans Code states:

“The board of supervisors of each county may appoint an officer to be titled “county veterans service officer.” It shall be the duty of the county veterans service officer to:

- Administer the aid provided by the Veterans Administration*
- Investigate all claims, applications, or requests for aid*
- And to perform any other veteran related services as requested by the county board of supervisors.”*

San Mateo County Veterans Services

- Established in 1946 by the County Board of Supervisors to assist military veterans and their families access veterans benefits in a compassionate and professional manner.
- Today consists of 3 Veterans Services Representatives, a Public Services Specialist, and the County Veterans Services Officer.
- Veterans Services Representatives (VSR) are trained and certified by the Office of the General Counsel of the United States Department of Veterans Affairs.
- The VSO staff are county employees, and not VA staff.

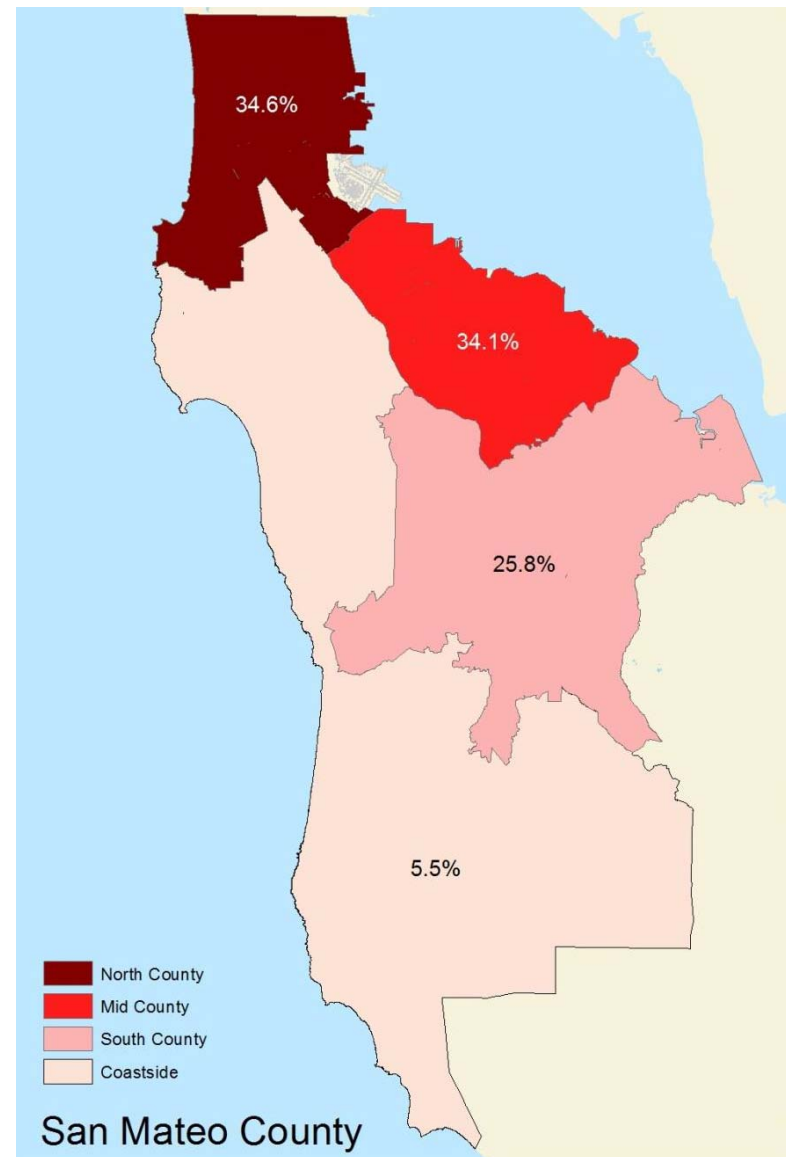


Who We Serve

- Military Veterans – anyone who served in the active military, including Guard and Reservists
- Veteran Dependents – biological, legally adopted, or step child
- Surviving Spouse, Child or Parent of a Deceased Veteran

Veterans In San Mateo

- Estimated 33,390 veterans living in San Mateo County (6% of county pop.)
- Represent roughly 12% of county's homeless population
- Roughly 95% of veterans are Male, However, a higher percentage of younger veterans are women(18% 18-34)
- 54% are aged 65 or older



Benefits Available

- Disability Compensation and Pensions
- Dependency and Indemnity compensation (dependents / survivors)
- Health Care
- Shelter Services
- Education and Training
- Housing / Home Loans
- Access to Substance Abuse and Behavioral Health programs
- Burial Assistance



How We Help

- CVSO provides information about all these services and how to access
- Helps client craft and manage a case plan
- File Claims on behalf of clients
- Provide Advocacy on behalf of the client through the claims process



How We Help cont.

- Liaison with the U.S. Department of Veterans Affairs, CalVet and Veterans Services Organizations
- Provide information and active referrals through our network of services for Shelter, Employment, PTSD, Vocational and Physical Rehabilitation, Veterans Court, Legal Assistance, and more...



How to Connect a Veteran with Our Services

- Have them contact us directly
 - Phone (650) 802-6598
 - E-mail us at: VeteranServices-SMC@co.sanmateo.ca.us
- Drop in to see a VSR at
 - 400 Harbor Blvd., Bldg. B, Belmont (M–F 8 to 4)
 - Walk-ins
- Visit our website at HSA.smcgov.org/veterans

Thank you for helping us serve our
County Veterans

COUNTY OF **SAN MATEO**

